

ARE YOU TRYING TO LOCATE A MISSING BAG?



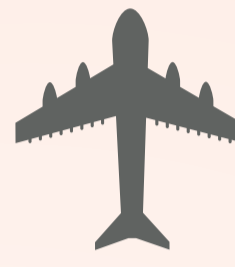
If you have a missing bag, all related inquiries must be placed directly with the airline that you travelled on. Each airline follows its own process to trace, locate, and repatriate delayed baggage.



Why is my baggage delayed?

Mishandled baggage rates are very low (less than 0.5%). However, sometimes baggage may be delayed. There are many reasons for delay, including a tight connection at an airport or a late check-in. However, most bags are reunited with their owner within five to seven days.

Who should I contact for assistance with my delayed baggage?



If you have a missing bag, all related inquiries must be placed directly with the airline that you travelled on. Check links below.

[IBERIA](#)

[LATAM](#)

[QANTAS](#)

[JET BLUE](#)

[AIR CANADA](#)

[UNITED AIRLINES](#)

[BRITISH AIRWAYS](#)

[AEROLINEAS ARGENTINAS](#)

What happens after I've reported my delayed baggage?

Your airline will provide you with a file reference number or property irregularity number, typically in a format like 'JFKXS12345'. The airline will then keep you updated on the progress of your bag via phone calls, SMS or email. In some cases, you may also be able to track your delayed baggage online; if available, your airline can share details of the baggage tracker website.



In most cases, the airline may be able to locate the baggage quickly using your baggage tag number and arrange for it to be sent to your arrival airport. If your airline is unable to locate it quickly, they will search for your baggage globally, and once located, will arrange for it to be reflighted to the arrival airport.



What if I'm traveling to various locations?

If you're traveling to various locations, you can provide a temporary address and how long you are staying there when you register your delayed baggage with your airline. If your temporary address changes at any point, you should contact your airline to update it.

What happens if my baggage is not located?

Approximately 92% of bags are found and returned to their owners, so there's a high chance it will be returned. If it is not located in a timely fashion (this can be 5-10 days), your airline will contact you to go over the next steps.

